

→ Several Ways to Order

By phone: (828) 323-7913

Leave a voice message on our automated system to order new & refill prescriptions (or enter refill Rx numbers directly into the automated system).

Rx Drop Box (located just outside GHCCM's Main Lobby): Either drop off last month's prescription bottles or fill out and drop a medication order form in the box to request new & refill prescriptions. Order forms are available above the Rx drop box.

In Person:

Stop by the pharmacy window to order new & refill prescriptions.

→ Prescription Transfers

1. Transfers INTO GHCCM Pharmacy:

Transfer forms are located above the Rx drop box and at the pharmacy. Due to high volume, please allow up to 2 full business days.

2. Transfers to another pharmacy:

The other pharmacy must call us at (828) 323-7915. All transfers will be done no later than the end of that business day.

(Prescriptions transferred out of GHCCM must be written by a Medicaid Provider in order to be processed under Medicaid.)



PATIENT ASSISTANCE PROGRAM (PAP):

- Some brand name medications are not kept in stock and must be ordered directly from the manufacturer. It may take several weeks for GHCCM to receive these medications. *(Medicaid Eligible patients do not qualify for Patient Assistance Program).*
- Our pharmacy's PAP advocate can complete and submit all paperwork on patient's behalf. Patients must maintain an active CCM card.
- Patients: We encourage you to call and check on your medication deliveries. Call (828) 327-0979 ext 251. Leave a **message** for a call back.



CONTACT GHCCM PHARMACY:

PATIENTS:

Call (828) 323-7913
Please leave a message so that we may serve your pharmacy needs. Tell us in your message if you need a call back. Messages are checked and calls are returned throughout the day.

DOCTORS AND PHARMACIES:

Call (828) 323-7915

**31 1st Ave SE
Hickory, NC 28602
Phone: 828-323-7913**

PHARMACY HOURS
M-Th 9AM-4PM
Fri: CLOSED

Lisa Brown, RPh.
Pharmacy Manager

GREATER HICKORY COOPERATIVE CHRISTIAN MINISTRY (GHCCM) PHARMACY

We offer qualified patients access to low-cost and no-cost medications through partnerships with national organizations, patient assistance programs, medication donations, and pharmacy wholesaler purchases.

GHCCM pharmacy can fill prescriptions for eligible patients who are seen by any licensed healthcare provider.

Our pharmacy carries most of the **top 200 most commonly prescribed medications**, including long and short-acting insulins (Our pharmacy does NOT fill any controlled substances).

Providers: If you would like to receive weekly updates on our current drug formulary, please email pharmacist@ccmhickory.org

GHCCM Pharmacy has several medications available from **FREE** programs and these medications have **NO PATIENT FEES**. (*Medicaid eligible patients do not qualify for free program medications*).

Other medications on hand carry a fee of \$4.00 (or higher) for each 30 day fill.



→ Eligibility Requirements

PATIENTS WHO PREVIOUSLY DID NOT QUALIFY MAY NOW BE ELIGIBLE for pharmacy services, as GHCCM now accepts patients who fall at or below 300% of Federal Poverty Guidelines:

# of persons in a household	Total household income must be at or below the following:
1	\$45,180
2	\$61,320
3	\$77,460
4	\$93,600
5	\$109,740
6	\$125,880
7	\$158,160

Other patient qualifications:

- At least 18 years old;
- A resident of Catawba or Alexander Counties;
- NO insurance (Patients with Medicaid, Medicare, VA coverage, or other healthcare coverage are not eligible for pharmacy services).

To apply for a GHCCM Healthcare card, stop by the Whole Life Center (WLC) located across the street from GHCCM's main campus or call (828) 327-0979 EXT 307.

(Medicaid eligible patients who are new to GHCCM do not qualify for a healthcare card).

→ Ordering / Reordering Prescriptions:

1. **After provider sends prescriptions to pharmacy, PATIENT must place an order** before pharmacy will fill any prescriptions (applies to new prescriptions as well as refills).
 - a) **New Prescriptions:** Patient can place order and pick up new prescriptions same day as time permits.
 - b) **Refills:** Patient can order (most) refills when having about 7 days of medication left. Due to high volume, **please allow up to 2 full business days for refills.**



2. **Expired GHCCM Healthcare card:** You cannot place an order for a prescription until after you renew your card. After getting your card, please make sure to place your prescription order with pharmacy.
3. **Pick up prescriptions within 15 days** of placing your order. Due to limited medication inventory, **any orders not picked up after 15 days will be returned and a new patient order must be placed.**